



MaBAL

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Why was MaBAL created?

- ▶ Known need prior to COVID
- ▶ Date of inception summer 2020
- ▶ Increased need/crisis with COVID
 - ▶ Increased concern of travel to providers
 - ▶ Increased concern of return to community (what is available for care)
 - ▶ Increased concern for real time intrapartum care 24/7 365
- ▶ Bridge for families / communities to other unmet needs

Who are the stakeholders?

- ▶ **MaBAL (Maternity and Babies Advice Line)**
- ▶ MaBAL-Maternity and Newborn is one of the [Real-Time Virtual Support](#) (RTVS) pathways for patient care and healthcare collaboration in rural and remote communities in BC.

Who is answering the line?

- ▶ Family doctors whom do OB in communities
- ▶ Soon! Midwives

When can one call?

- ▶ 24/7
- ▶ 365

How to access MaBAL

- ▶ Zoom at mabal1@rccbc.ca.
- ▶ See Rccbc.ca for more info:
- ▶ If you're a **physician or nurse practitioner in rural BC** and don't have a Zoom for Healthcare account yet, fill out our [online form](#) to request a Zoom account, or visit our [Zoom](#) page for more information.
- ▶ **Adding MaBAL to contacts**
If you signed up for a Zoom license through RCCbc, all the RTVS contacts (including MaBAL) will be added to your Zoom contacts automatically. If your Zoom account was provided by your health authority or you signed up for your own account (outside of RCCbc), you will need to add the contacts manually.
- ▶ Note: It may take up to 24 hours for your contact request to be accepted, so the contact will show as "pending" until then.
- ▶ If you need assistance, watch the video on rccbc.ca

What kind of calls are right for MaBAL?

- ▶ Anything related to antepartum, postpartum, newborn
 - ▶ Contraception
 - ▶ Feeding
 - ▶ Bleeding
 - ▶ Cramping
 - ▶ Desiring termination
 - ▶ Complications (may also access MOM or CHARLIE)
- ▶ When in doubt please call 😊

Where are we headed with MaBAL

- ▶ text line for direct patient contact
- ▶ Stronger collaboration with Doctor of the Day , MOM, and CHARLIE and PTT
- ▶ Prenatal classes
- ▶ SIMS
- ▶ Collaborating on offering point of care services in STI and Contraception to First Nations communities

To you:

- ▶ MaBAL can support you ! And you can support MaBAL!
- ▶ Can we join forces to offer on site STI and Contraception ?
- ▶ Getting the word out please 😊

Maternal Child Team at FNHA

- ▶ Contraception
- ▶ STI
- ▶ Pregnancy
- ▶ Feeding
- ▶ Cancer
- ▶ Advocacy
- ▶ Newborns, children

Thank you !